

Adults Services and Health Overview and Scrutiny Panel 2018/19: Q1


Council Priority	Ref.	Measure	Q1 YTD	Q1 Actual YTD	Q1 Target YTD	YTD Status	Lead Member
Healthy, skilled and independent residents	1.1.2	Percentage of persons offered a NHS health-check from the target cohort (40-74yrs)	?	?	65.0	?	ClIr Carroll

Q1 Commentary

Data for this measure is only available from NHS Digital a quarter in arrears. Performance for Q4 2017/18 (see appendix B) shows significant over performance for the year. This was the result of targeted social media campaigns to the target cohort.


Target

The target for 2018/19 has been increased to 65% (up from 50% in 2017/18 which was consistently exceeded).

Healthy, skilled and independent residents	1.1.4	Percentage of successful treatment completions (alcohol)		38.0	38.0	★	ClIr Carroll
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Target

The target for this measure is the same as that in the contract with the council's service provider and is therefore unchanged from 2017/18.

Healthy, skilled and independent residents	1.1.5	Percentage of successful treatment completions (opiates)		6.3	10.0	●	ClIr Carroll
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Q1 Commentary

There has been a decreasing trend nationally in successful completions and Resilience, the council's drug and alcohol service, has carried out a detailed audit of the cohort, to identify service users who would benefit from additional psychosocial support, and others who require tighter to control to engage in treatment. Action plans are put in place for all clients by key workers and are monitored through individual monthly supervision, and shared with the Clinical Lead from Claremont Surgery to manage risk.

It is expected that opiate successful discharges will increase over the next quarter as reduction plans and care plans for those subject of the audit are implemented and maintained.

Counselling interventions are being offered to those identified as likely to benefit from additional support to maintain abstinence.

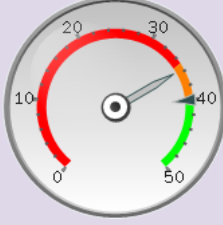
Representations remain in the top quartile with no representations within the opiate cohort over the last six months.

Claremont Surgery now uses the same IT system as Cranstoun which will enable both services to take a shared approach to client care and treatment, increasing efficiency and effectiveness of service delivery.

In 2017/18 there was one successful opiate completion per month (13 in total) and none of these re-presented within the six month timeframe. This demonstrates that although discharge numbers tend to be low, they are appropriate and have supporting aftercare plans in place.

Target

The target for this measure is the same as that in the contract with the council's service provider and is therefore unchanged from 2017/18.

Healthy, skilled and independent residents	1.1.6	Percentage of successful treatment completions (non-opiates)		35.7	40.0	●	ClIr Carroll
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Q1 Commentary





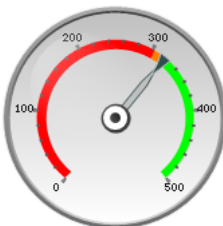
Performance for the non-opiate cohort has also fallen below national average. The client numbers referred to Resilience, the council's drug and alcohol service, has reduced and successful discharges have become more challenging.

Representations remain above national average at zero, demonstrating that the successful closures over the last six months have been appropriate and timely. In order to increase referrals, Resilience has been identifying possible new referral sources, including enabling local service user groups to meet in the building eg Cocaine Anonymous.

Target

The target for this measure is the same as that in the contract with the council's service provider and is therefore unchanged from 2017/18.

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Council Priority	Ref.	Measure	Q1 YTD	Q1 Actual YTD	Q1 Target YTD	YTD Status	Lead Member
Healthy, skilled and independent residents	1.4.1	Number of permanent admissions to care for those aged 65+yrs		30	52	★	CLlr Carroll
<p>Target The target for this measure is the same as that in the contract with Optalis and is unchanged from 2017/18.</p>							
Healthy, skilled and independent residents	1.4.2	Rate of delayed transfers of care, per 100,000 population, which are attributable to Adult Social Care		0.0	1.5	★	CLlr Carroll
<p>Target The target for this measure is the same as that in the contract with Optalis and is therefore unchanged from 2017/18.</p>							
Healthy, skilled and independent residents	1.4.3	Percentage of rehabilitation clients still at home 91 days after discharge from hospital		74.8	87.5	▲	CLlr Carroll
<p>Q1 Commentary The reablement service are keen to take on discharge from hospital an array of patients with a variety of needs in order to enable people to come home from hospital, some are palliative and some with dementia, who are therefore unlikely to still be at home 91 days after discharge. This is true of data nationally. Some work is being done to look more carefully at the data to get this level of granularity. Although performance for Q1 was off target, data for July saw an improvement.</p> <p>Target The target for this measure is the same as that in the contract with Optalis and is therefore unchanged from 2017/18.</p>							
Healthy, skilled and independent residents	1.5.1	Percentage of current carers assessed or reviewed in the last 12mths		59.6	60.0	●	CLlr Carroll
<p>Q1 Commentary Though this measure is just short of target for Q1, performance has improved significantly since the same period last year (16.7% in Q1 17/18). In May the performance was on target. There have been two resignations from the team which has impacted on performance slightly, one post has already been filled and the other is being actively recruited to and it is expected when the team is back to full capacity that performance will continue to improve and stabilise.</p> <p>Target The target for this measure has been amended to 60% from 96% in 2017/18 but is in line with the Optalis contract target.</p>							
Healthy, skilled and independent residents	1.5.3	Number of carers supported by dedicated services directly commissioned by RBWM		318	320	●	CLlr Carroll

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Council Priority	Ref.	Measure	Q1 YTD	Q1 Actual YTD	Q1 Target YTD	YTD Status	Lead Member
Target This is a new measure for 2018/19 to reflect that in addition to social prescribing (the focus of measure 1.5.2 in 2017/18) the council supports carers through a range of dedicated services.							
Safe and vibrant communities	2.1.4	Percentage of adult safeguarding service users reporting satisfaction		86.8	80.0	★	CLlr Carroll
Target The target for this measure is the same as that in the contract with Optalis and is unchanged from 2017/18.							